



Customer Service Representative (Route Support)

Essential Job Responsibilities: In this position you are required to

- Deliver clean uniforms, mats, other products and pick-up soiled uniforms, mats and other products from our customers in Greater Toronto and surrounding areas for laundering.
- Build strong customer relationships with uniform wearers and decision makers by providing exceptional service, develop sales and marketing approaches to generate additional revenue from existing customers, and routinely resolve customer issues by identifying and offering appropriate solutions.
- Assemble customer orders, load delivery vehicles in a manner that enhances delivery efficiency, and confirm customer loads are accurate before leaving the plant.
- Ensure smooth, timely and accurate delivery of uniforms, mats, other products and services and to establish and maintain high levels of customer service.
- Accurately complete all records and required paper work on a daily basis.

Requirements:

- Neat, clean, mature and well organized individual.
- The ability to interact and communicate with our customers in a courteous and professional manner.
- Strong customer service and communication skills.
- Be physically fit - able to lift 50 lbs.
- Have a high school diploma or equivalent.
- G license with clean driving record.

Salary/Benefits:

- We offer a very attractive salary, commission and benefit package.

Please send your resume and drivers abstract to: gibsonuniform@gmail.com or fax 416.769.2308